

HENNEPIN COUNTY  
MINNESOTA

# Solid Waste System Operating Manual

2020

Department of Environment and Energy  
701 Fourth Avenue S., Suite 700, Minneapolis, MN 55415  
612-348-7813  
[Hennepin.us/dropoffs](http://Hennepin.us/dropoffs)

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# Introduction

Hennepin County operates an integrated mixed municipal solid waste (MSW) management system for the benefit of its citizens and businesses. The county's system employs waste reduction programs, recycling and reuse services, energy recovery through mass burn, and safe removal of harmful or banned materials from the MSW waste stream. Public Works Environment and Energy (EE) is responsible for managing this system. An update to the Hennepin County Ordinance No. 13 related to recycling and organics recycling has impacts on haulers described in Appendix G.

Waste-to-energy is an important part of the County's waste management system. MSW delivered to the County's resource recovery facility is converted to electricity. EE encourages businesses and residents to first reduce the amount and toxicity of the waste they generate; to recycle or reuse any product whenever possible; and to properly manage all household or business hazardous waste.

## **Purpose**

This manual is a guide for haulers who deliver MSW to Hennepin County's solid waste facilities.

## **Governing ordinances**

Hennepin County has three ordinances—No. 2, No.15 and No.17—which apply to the collection of MSW in the County. It is important to familiarize yourself with the requirements in these ordinances (copies are available upon request). Nothing in this manual should be considered to override the requirements in any of these ordinances. In addition to Hennepin County ordinances, you must comply with Minnesota Statutes, State Agency Rules and local municipal requirements.

Hennepin County Ordinance No. 2 establishes standards for disposal of solid waste within Hennepin County and the operation of solid waste facilities in Hennepin County. The ordinance also requires haulers to dispose of waste only at permitted facilities.

Hennepin County Ordinance No. 15 establishes the Solid Waste Management Fee. The revenue collected from this fee is used to fund environmental programs such as waste reduction, reuse, recycling, land conservation and problem materials management. This ordinance requires haulers to bill and collect a solid waste management fee from their MSW customers. The rate of the fee is 15.5% for residential customers and 21.5% for non-residential generators. The hauler remits all collected fees monthly to the County. For more information on the Solid Waste Management Fee program please see Appendix E.

Hennepin County Ordinance No. 17 requires haulers to obtain a license to haul MSW in the County. Hauler licensing is part of a regional program that includes Anoka, Carver, Dakota, Ramsey, Scott and Washington counties.

# Delivery of Municipal Solid Waste (MSW) to Hennepin County facilities

## Acceptable types of waste for delivery

### MSW generated within Hennepin County

Hennepin County’s facilities accept MSW generated in Hennepin County, but certain waste materials may not be delivered to the facility. These types of wastes are **Unacceptable Wastes** and are identified in **Appendix A**. For a definition of mixed-municipal solid waste, see Minnesota Statutes 115A.03, Subdivision 21.

### MSW generated outside Hennepin County

Hennepin County will accept MSW that was generated outside the county only if EE staff have given prior approval, and it is not Unacceptable Waste.

### Source-separated organics generated within Hennepin County

The county accepts Source-Separated Organics (SSO) at the Brooklyn Park Transfer Station. All SSO loads must be generated in Hennepin County. Acceptable materials and procedures for tipping SSO at the Brooklyn Park Transfer Station are described in **Appendix F**.

## Facilities: Locations and operating hours

Facility	Address	Hours of operation
Hennepin Energy Recovery Center (HERC) Permit No. SW-396	505 6 <sup>th</sup> Ave. N Minneapolis, MN	Mon-Fri: 4 a.m.-6 p.m. Sat-Sun: 6 a.m.-3 p.m. Holidays <sup>1</sup> : 6 a.m.-3 p.m.
Brooklyn Park Transfer Station (BPTS) Permit No. SW-344	8100 Jefferson Hwy. Brooklyn Park, MN	Mon-Fri: 7 a.m.-4 p.m. Closed Sat and Sun Closed holidays. <sup>2</sup>

<sup>1</sup>When a holiday falls on a Saturday or a Sunday, normal weekend hours are in effect at HERC.

<sup>2</sup>Observed holidays are New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas. BPTS is open until 2 p.m. on Christmas Eve and New Year’s Eve. If the holiday falls on a weekday, BPTS will be open the Saturday of the holiday week 7 a.m.-4 p.m. The county may limit delivery to HERC during maintenance and repair outages.

## Operating and safety guidelines

All haulers are responsible for complying with the following operating and safety requirements of Brooklyn Park Transfer Station and HERC when delivering waste. Please refer to **Appendix B** for tipping floor and safety procedures at HERC.

### Personal protective equipment

For your safety, Hennepin County requires that you wear the following personal protective equipment while dumping at our facilities:

- Hard hats (must comply with ANSI Z89.1—1997 and be rated industrial Class G)
- Safety glasses (eye protection meeting ANSI Z87.1—1989)
- Sturdy footwear in good condition (canvas shoes, sneakers and sandals, or shoes with badly worn or thin soles are not acceptable)
- Reflective vests (must be a type II as specified by ANSI/ISEA Standard 107-1999 and Minnesota Rule 5205.0030)

### Additional operating and safety procedures

The following safety precautions are to be followed by all vehicle drivers and helpers to help prevent accidents and injuries on facility tipping floors.

- Follow the directions of the facility's floor manager
- Weigh in and weigh out of the facility
- Yield to facility vehicles, such as loaders and trailers
- Observe speed restrictions
- Watch for tipping floor hazards; exercise caution and good judgment
- Do not possess, consume or be under the influence of drugs or alcohol
- No smoking
- Do not ride on the back of a vehicle or walk along a vehicle when the vehicle is moving. Do not ride or be near the rear of a vehicle when the truck is dumping its load.
- When traveling with an assistant, only one of you should exit from the vehicle at a time. When out of the vehicle, stay within close proximity of your truck at all times.
- All loads at HERC will be dumped on the tip floor. The safety zone is six feet from the edge of the pit and is marked by a line. Keep a safe distance from this line. Any activity inside of this line to the pit requires qualified fall protection.
- All loads at Brooklyn Park Transfer Station are to be dumped directly into the pit unless directed by the transfer station operator.
- Hennepin County will notify haulers who do not follow these procedures. The County may restrict access to its transfer station by haulers who continually disregard our safety procedures.

Please read additional information on using the HERC facility in **Appendix B**.

### Truck identification number

If you deliver MSW to Brooklyn Park Transfer Station and HERC, your vehicles must be assigned a Hennepin County number.

The stickers that list the number must be:

- Affixed to the left side of the front bumper and to the vehicle cab (see Figure 1); and
- Readily visible and legible.

### Figure 1: Truck number decal placement

Hennepin County provides two Vehicle Identification decals to haulers using County facilities. Please affix them as shown below.



### Replacing your truck number

To replace your Hennepin County assigned number because the original has become worn, unreadable, or lost, contact us at 612-348-7813.

### Temporary truck number

To receive a temporary truck number, contact us at 612-348-7813. Temporary truck numbers are for short-term use only.

### **Delivering Unacceptable Wastes**

Delivering Unacceptable Wastes may cause the facility's floor manager to reject all or part of a load. (See **Appendix A** for a list of Unacceptable Wastes).

If the facility rejects a full or partial load:

- The facility manager will provide a statement on why the waste was rejected; and
- The hauler will be responsible for:
  - Costs to reload the waste onto your truck or from removing the wastes from the facility (this includes proper disposal); or
  - Hennepin County, at its discretion, may remove and dispose of the waste. The hauler will be responsible for any costs incurred by the county.

### **Using HERC's automated scale house**

Occasionally, the scalehouse at HERC will be unattended. During these times, haulers must enter the truck number provided by EE into the keyboard next to the scale. Call 612-348-7813 if you need a new or replacement truck number.

## Fees and charges

### Tip fee

The Hennepin County Board of Commissioners determines the Tip Fee paid by haulers using our facilities. A listing of the current fee schedule is in Appendix C. In addition, the board also approves individual Waste Delivery Agreements with haulers. The Tip Fee is multiplied by the number of tons you deliver to county facilities to determine your cost.

### Special fees and handling charges

Hennepin County charges special fees and handling charges for certain materials delivered to our facilities. The current fees for those materials are listed in **Appendix C**.

### Payment of tip fees and special fees

When you deliver MSW to Hennepin County solid waste facilities, you are responsible for paying all applicable tip fees, special fees, and handling charges.

**Credit account establishment:** To establish an account, call 612-348-7813. All accounts have credit limits. A hauler's credit limit is subject to change based on analysis by Hennepin County of the hauler's activity level, payment practices and credit worthiness. Hennepin County reserves the right to request and obtain financial information and other credit information deemed necessary to support the credit granted to the hauler. Refusal to provide information requested may result in a reduction to the hauler's credit limit. If you do not have an account with Hennepin County, you must pay the tip fees and any special fees by check or currency at the time of delivery before leaving the facility.

**Billing invoice and payment:** If you have a credit account with Hennepin County, you will receive a bill each month for your previous month's deliveries including all special fees and handling charges. Payment is due to Hennepin County by the last day of the month in which you receive the bill. Appendix C lists item codes commonly appearing on your bill.

**Late fees:** Tipping fee payments are due by the last day of the month following the end of the billing period. Late fees will be assessed to your account if we do not receive full payment by the due date. The late fees are calculated using a daily periodic rate based on an annual percentage rate of 18%. Your payment must be received on or before the invoice due date to avoid late fees.

**"Currency only" status:** Your account can be placed on "Currency only" status if your account balance is not timely paid or if the check you presented as payment is not honored by the bank (e.g. insufficient funds, closed account, etc.). You will be required to pay by currency (no checks accepted) for each load of waste when it is delivered.

**Minnesota State Solid Waste Management Tax:** You will be charged the State Solid Waste Management Tax for all waste deliveries unless you give Hennepin County a completed SWMT-10 certificate issued by the State of Minnesota.

**Fee for non-sufficient funds, closed accounts:** If your check to Hennepin County is not honored by your bank (e.g. non-sufficient funds, closed account), you must, upon receipt of notification from Hennepin County, immediately remit to the County, in certified funds or cash, the value of the dishonored check plus \$30.00.

Disputed account: If you disagree with your monthly bill, you are still required to pay the bill in full. You can then request a resolution of the disputed amount in writing to:

A/R Supervisor  
Public Works Financial Services  
701 Fourth Avenue South, Suite 400  
Minneapolis, Minnesota 55415-1843

If the disputed amount or any portion of it is resolved in your favor, Hennepin County will refund the disputed amount plus daily interest based on a rate of 1.5% per month.

# Appendix A

## Unacceptable wastes at Hennepin County facilities

- Agricultural and farm machinery
- Agricultural wastes
- Animal wastes, remains and carcasses
- Asbestos
- Ash from incinerators, resource recovery facilities, and power plants
- Automotive fluids, including motor oil, oil filters, brake fluid, power steering fluid, transmission fluid, and antifreeze (MN statute 115A.916)
- Baghouse dust
- Batteries, including but not limited to auto (lead acid), button, rechargeable (MN statutes 115A.915 & 115A.9157) (lithium ion, nickel cadmium, nickel metal hydride, small sealed lead acid)
- Cordless devices that contain rechargeable batteries (such as drills and telephones)
- Chemical catalysts
- Compressed gas cylinders, including, but not limited to propane tanks
- Construction and demolition materials, including drywall, concrete, asphalt, and roofing shingles
- Electronic equipment, including, but not limited to: TVs, computers and peripherals (monitors, keyboards, printers, scanners), copiers, fax machines, telephones (cordless & cell/mobile), stereos, typewriters, VCRs, and other items containing cathode ray tubes
- Explosives
- Fluorescent light bulbs, compact fluorescent light bulbs, high intensity discharge lamps, and neon lights (MN statute 115A.932)
- Foundry sand
- Hazardous wastes
- Hot or burning loads
- Industrial wastes
- Infectious, biological, and pathological wastes
- Liquid spills of nonhazardous materials, including chemical spill cleanings
- Liquids (MN rule 7035.2535)
- Major appliances (MN statute 115A.9561), including air conditioners, dehumidifiers, freezers, furnaces, garbage disposals, microwaves, ovens/stoves, portable heaters, refrigerators, trash compactors, washers, dryers, and water heaters
- Materials that would cause bottom ash to become hazardous

- Mattresses and box springs
- Mercury and mercury-containing products (MN statute 115A.932), including but not limited to: appliances, button batteries, electric relays, electronics, fluorescent light bulbs, medical and scientific instruments, thermostats, thermometers, and tilt switches
- Metal film (e.g., Mylar®) – commercial loads
- Office furniture, including office dividers
- Pesticide containers
- Pesticides and herbicides from commercial sources
- Radioactive materials
- Rendering and slaughterhouse wastes
- Sludges
- Street sweepings
- Tires
- Transformers and ballasts
- Vehicle parts, including, but not limited to transmissions, motors, rear ends, fenders, and bumpers
- Waste containing more than 1 ppm polychlorinated biphenyl (more than 50 ppm polychlorinated biphenyl is hazardous waste)
- Waste that could spontaneously combust or that could ignite other wastes because of high temperatures
- Yard waste including all tree waste
- Oversized materials (> 12 inch diameter and 6 feet in length)

## Appendix B

### Tipping floor and safety procedures at Hennepin Energy Recovery Center (HERC)

- Site speed limit is 15 mph
- Tipping floor speed limit is 5 mph
- Obey all warning and traffic signs
- Watch for tipping floor hazards. Exercise caution and good judgment.
- Do not possess, consume or be under the influence of drugs or alcohol
- No smoking
- Do not ride on the back of a vehicle or walk along a vehicle when the vehicle is moving. Do not ride or be near the rear of a vehicle when the truck is dumping its load.
- On the tipping floor follow instructions from HERC employees. They may inform you which bay to use to dump your load – see Figure 1. Also follow all procedures required by your employer.
- Do not leave your vehicle unattended, except when using the restroom
- No one is allowed within six feet of the pit, as marked by the green laser line on the floor
- When traveling with an assistant, only one of you should exit from the vehicle at a time. When out of the vehicle, stay within close proximity of your truck at all times.
- When you have to release your tailgate or equipment:
  - Stop the truck so the back of the truck is 10 or more feet from the edge of the pit (as marked by the vertical yellow line on the tipping floor wall and hanging pendants over the tipping floor). See Figure 2.
  - After stopping at 10 feet, get out to release your gate or equipment, then reenter the vehicle- do not stand behind the back of an opened tailgate.
  - After dumping, drive forward, and get out of the vehicle to relatch it. All boxes and hatches must be lowered and closed before approaching the tipping hall exit door.
  - Drive the truck away from the tipping location with your assistant in the vehicle
- All loads will be dumped on the tip floor. No loads will be allowed to dump directly into the pit unless directed by HERC employees.
- EE staff will notify you or your employer if you do not follow these procedures
- Vehicles exiting the bays must yield to vehicles entering the tipping floor

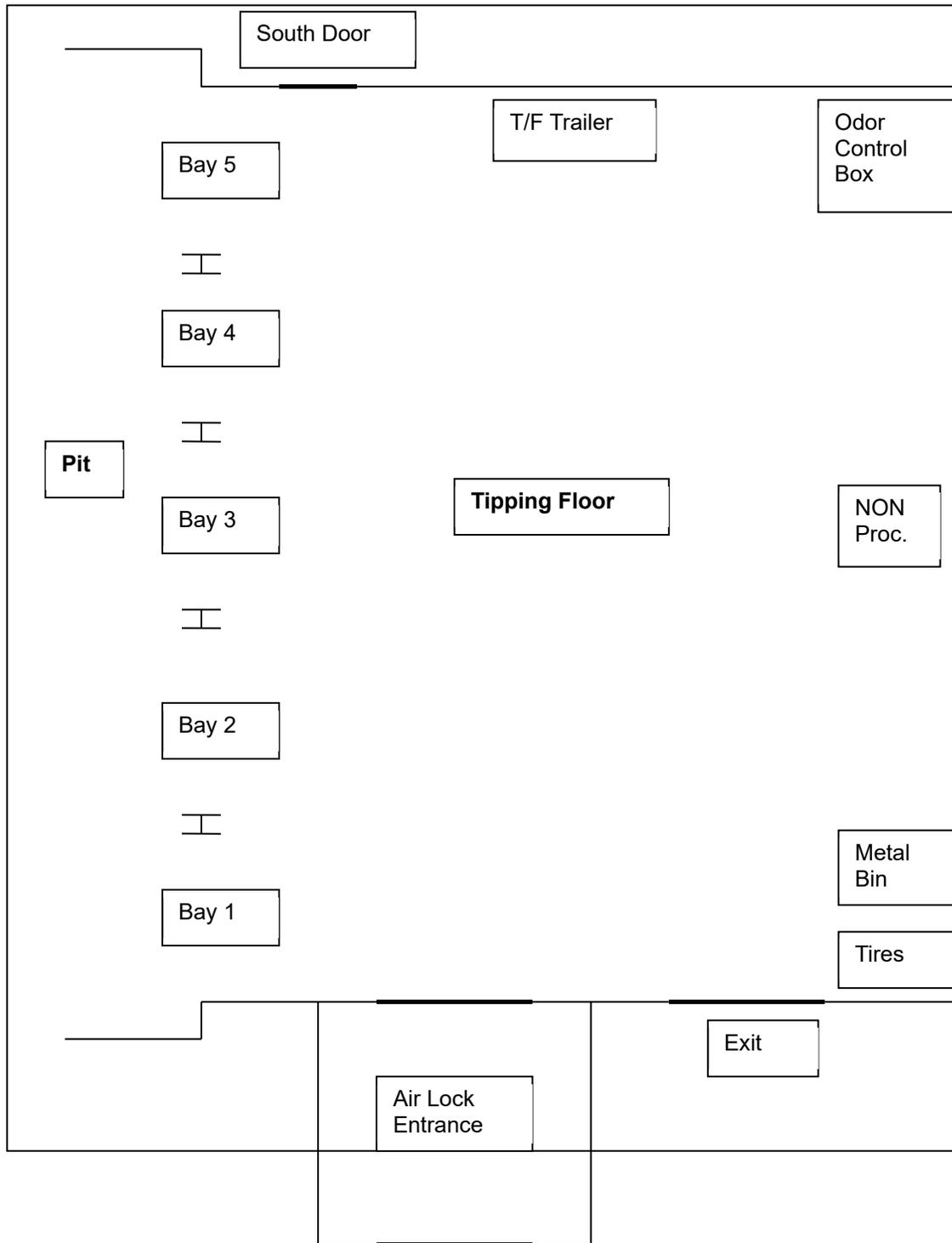
### Personal protective equipment

For your safety, HERC requires that you wear the following personal protective equipment:

- Hard hats (must comply with ANSI Z89.1 – 1997 and be rated industrial Class G)
- Safety glasses (eye protection meeting ANSI Z87.1 – 1989)

- Sturdy footwear in good condition (canvas shoes, sneakers and sandals, or shoes with badly worn or thin soles are not acceptable)
- Reflective vests (must be a type II as specified by ANSI/ISEA Standard 107-1999 and Minnesota Rule 5205.0030)
- Harness and a lifeline when working outside a tipping floor vehicle within 6 feet of the curb in front of the edge of the pit

Figure 1: Layout of HERC tipping floor



**Figure 2: Dumping on the tipping floor**



### **Tipping floor safety procedure**

Minimize your falling hazard. Stay back from the pit at least 6 feet, marked by the green laser light.

Safe distances:

- Haulers: 6 feet from the pit, marked by the green laser light
- Back-end of trucks: 10 feet from the pit

# Appendix C

## Hennepin County Solid Waste Fees and Charges

Tip fee gate rate.....	\$85.00 per ton
Contract tip fee rate.....	Call 612-348-7813 for rate
Source separated organics (Appendix F).....	\$25.00 per ton
Tons in excess of Waste Delivery Agreement maximum.....	\$85.00 per ton
Charges for materials banned by statute that are mixed with MSW loads:	
Infectious/Pathological <sup>1</sup> .....	\$400.00 per incident
Hazardous Waste <sup>2</sup> .....	\$200.00 per incident (plus cost of proper disposal)
CRT Penalty Fee.....	\$50.00 per CRT
Appliances.....	\$50.00 per appliance
Auto Tires.....	\$15.00 per tire
Truck tires (greater than 22" in diameter).....	\$25.00 per tire
Yard Waste.....	\$25.00 per ten bags
Lead acid battery.....	\$25.00 per battery
Mattresses and Box Springs.....	\$50 per piece
<sup>1</sup> Hennepin County does not accept infectious/pathological waste. Haulers are responsible for removing it if delivered to a county facility.	
<sup>2</sup> Hennepin County does not accept hazardous waste. A hauler will be billed for the special handling charge and the actual cost incurred by Hennepin County for appropriate disposal.	
Charge for Oversized Material.....	\$15.00 each
Large items such as rolls of carpet (greater than 6' long), Hide-a-beds with metal frames, large plastic molds (2' square or more), or large rolls of plastic foil or paper (greater than 6' long or greater than 1' in diameter).	
Charge for Untarped Load.....	Double Tip Fee
Charge for Hot Loads or Reloads.....	\$100.00
Special Waste Disposal at HERC – This option is available for MSW streams the generator has identified as needing special handling and the assurance that it is destroyed. Under this option, the waste is placed into the incinerator when it arrives. The fees are in lieu of the standard tip fee.	
For pricing information, please call 612-332-9431.	

# Appendix D

## Hennepin County list of codes for invoicing

### Facility Codes

- 51 – Brooklyn Park Transfer Station
- 57 – HERC (Hennepin Energy Recovery Center)
- 85 – SKB Malcolm Transfer Station

### PT = Payment Types

- 01 – Charge
- 02 – Cash
- 03 – Check
- 04 – No Charge

### MT = Material Types

- 01 – MSW by Ton (Gate Rate)
- 04 – MSW Contract Rate
- 08 – Hauler Recycle
- 12 – MSW Carver
- 46 – Mixed Cans
- 48 – Scrap Metal
- 58 – Source Separated
- 70 – Anoka County
- 71 – Dakota County
- 72 – Ramsey County
- 73 – Scott County
- 74 – Out of County
- 80 – Wright County
- 99 – MSW No Charge

**Special Fees Codes**

- 10 – IW- Infectious Waste: \$400.00
- 20 – HW-HW Penalty: \$200.00
- 30 – AP-Appliance Penalty: \$50.00
- 40 – AT-Auto Tire: \$15.00
- 50 – TT-Truck Tire: \$25.00
- 60 – YW-Yard Waste per/10 bags: \$25.00
- 70 – LA-Lead Acid Battery: \$25.00
- 80 – OM-Oversized Material: \$15.00
- 90 – UL-Untarped Load: (Double the Tip Fee)
- 100 – HL-Hot loads/reloads: \$100.00

## Appendix E

### **Hennepin County Solid Waste Management Fee fact sheet for licensed solid waste haulers**

The Hennepin County Board of Commissioners (county board) enacted Ordinance 15, effective on January 1, 1994, which imposes a Solid Waste Management Fee for solid waste management services provided by Hennepin County.

Below are responses to haulers' frequently asked questions about this fee.

#### **What is the Solid Waste Management Fee?**

The Solid Waste Management Fee is the charge established by the county board to fund environmental programs such as waste reduction and reuse, recycling, tree waste management, and management of problem materials and household hazardous waste.

#### **What is the amount of the Solid Waste Management Fee?**

The amount of the Solid Waste Management Fee is based on whether the waste generator is a Residential Generator or Nonresidential Generator. A Residential Generator pays a fee of 15.5% and a Nonresidential Generator pays a fee of 21.5% of their MSW collection and disposal cost. For most Generators this will be the portion of their waste disposal bill that is related to MSW.

#### **Who are Residential and Nonresidential Generators?**

A Residential Generator is any person who generates MSW in Hennepin County and pays for MSW collection and disposal services of a residential building, or any person who pays for MSW collection and disposal services on behalf of a person who generates MSW in Hennepin County for a residential building. Residential buildings include, but are not limited to, a single family home, a duplex, a triplex, a four-plex, an apartment building, a mobile home, a condominium, a townhouse, a cooperative housing unit, or a residential building on perma-lease.

A Nonresidential Generator is any person who does not qualify as Residential Generator.

#### **Is compactor or other equipment rental related to the collection and disposal of MSW subject to the Solid Waste Management Fee?**

Yes.

**Does the Solid Waste Management Fee apply if waste is disposed of or processed outside Hennepin County?**

Yes, the Solid Waste Management Fee applies to all MSW generated in Hennepin County, regardless of the waste disposal location.

**When is the Solid Waste Management Fee remitted to the County?**

The Solid Waste Management Fee collected from Generators must be paid to the County by the 20th day of the month following the month in which the Solid Waste Management Fee was received by the person who bills for the waste collection service. For example, a Hauler bills a Residential customer \$50 for MSW collection and disposal costs, \$7.75 for the 15.5% Solid Waste Management Fee on January 1. The customer pays the total bill on January 27. The hauler remits the \$7.75 Solid Waste Management Fee by February 20 along with their completed Report.

**What is the Solid Waste Management Fee Report?**

The Solid Waste Management Fee Report is the monthly report that must be completed and submitted by all licensed Haulers or Self-Haulers. A supply of Reports can be obtained by calling Hennepin County Department of Environment and Energy, 612-348-7813.

**Where is the Solid Waste Management Fee sent?**

The Solid Waste Management Fee and completed Report are sent to Hennepin County Public Works Financial Services, 701 Fourth Avenue South, Suite 400, Minneapolis, MN 55415-1843. Questions about remittance of the Solid Waste Management Fee or the Report should be directed to Public Works Financial Services at 612-348-9102.

**How is the Solid Waste Management Fee collected?**

The entity that bills for the waste collection and disposal service must include the Solid Waste Management Fee as a separate item on each invoice or statement issued to the customer.

**Who is responsible for collecting and remitting the Solid Waste Management Fee?**

The hauler that bills for the waste collection service is responsible for collecting and remitting the Solid Waste Management Fee with the Solid Waste Management Fee Report. This includes commercial haulers as well as governmental entities that provide waste collection services with their own vehicles, or subcontract for the services through a hauler and bill the citizens.

**What if the Hauler has contracted with a municipality for organized collection?**

See: "Who is responsible for collecting and remitting the Solid Waste Management Fee."

**How is the Solid Waste Management Fee calculated?**

Only charges for services related to the collection, transportation, and disposal of MSW should be multiplied by the applicable percentage. Do not apply the percentage to charges for recycling services, demolition debris, construction waste, and yard waste. Do not apply the percentage to the state solid waste management tax. As a guideline, use the same basis for calculating the Solid Waste Management Fee as the state Solid Waste Management Tax on solid waste collection and disposal services as defined in Minnesota Statutes 297H.

**Is the Solid Waste Management Fee subject to the state Solid Waste Management Tax?**

No.

**What if a Generator pays only part of their bill?**

If a Generator makes partial payment, the hauler must remit the Solid Waste Management Fee in the same proportion as the payment is to the total bill.

**Are Generators with tax-exempt status also exempt from the Solid Waste Management Fee?**

No, the Solid Waste Management Fee is not a tax; it is a fee for services. All Generators must pay the Solid Waste Management Fee.

**How do Self-Haulers calculate and remit the Solid Waste Management Fee?**

Self-Haulers use a separate form for remitting the fee. Self-Haulers are responsible for paying the Solid Waste Management Fee on all MSW disposals or processing fees.

**Is there a penalty for late payment of the Solid Waste Management Fee?**

Yes, the Solid Waste Management Fees collected from Generators but not remitted to the County by the 20th day of the following month will be charged 1.5% per month on the unpaid amount.

**What are "reasonable efforts" to collect the Solid Waste Management Fee?**

Haulers must make the same effort to collect the Solid Waste Management Fee as they make in collecting their customer accounts.

# Appendix F: Guidelines for tipping source separated organics at BPTS



## Procedures

- Before bringing your first load of Source Separated Organics (SSO) to the transfer station, you must contact the County Organics Coordinator, John Jaimez (612-348-5893) at least two business days prior to tipping SSO to confirm the correct procedures.
- SSO must be generated in Hennepin County.
- Contamination may not exceed 5% by volume (see list of unacceptable items).

## Tipping process

- Prior to tipping a SSO load, **the scalehouse attendant MUST be told the load is organics.**
- On the tip floor, you must wait for:
  - An attendant to direct you where to tip
  - The load to be inspected.
- **Do not tip organics into the pit!** Loads dumped in the pit will be managed and charged as municipal solid waste.
- If the load does not exceed contamination limits, SSO tip fee and tax exemption will apply.

## Hours

SSO will be accepted at the transfer station during the following hours:

Mon-Thurs	7 a.m. - 4:30 p.m.
Fri	7 a.m. - 1:00 p.m.
Sat	No SSO accepted

## Contact

John Jaimez, 612-348-5893

John.Jaimez@hennepin.us

## Acceptable items

**All food**—Fruits, vegetables, dairy products, meat, fish, bones, pasta, rice, beans, bread, nuts and shells

## Napkins and paper towels

## Certified compostable products

Certified compostable paper cups, plates, bowls, utensils, and containers. *Look for the BPI logo on certified compostable products or check to see if a product meets BPI standards for compostability at [bpiworld.org](http://bpiworld.org).*

## Other compostable items

Coffee grounds and filters, houseplants and cut flowers, wooden items such as chopsticks, popsicle sticks and toothpicks, and paper egg cartons, and pizza boxes from delivery.

## Bags

If generators use plastic bags to collect SSO, only certified compostable plastic bags are acceptable. Acceptable bags:

- Certified compostable bags - Look for the BPI logo or check compostability at [bpiworld.org](http://bpiworld.org).
- Bags that meet ASTM D6400 "Standard Specification for Compostable Plastics"

## Not accepted

- Glass, plastic, metal, cartons and other recyclable items
- Plastic items, including food stickers, utensils, Styrofoam™
- Plastic-coated paper items like coffee and soda cups, and frozen food boxes
- Fast food wrappers and condiment packets
- Non-compostable/uncertified to-go containers and not certified compostable products labeled "biodegradable"; look for the BPI logo and check for certification at [bpiworld.org](http://bpiworld.org)
- Diapers, sanitary products, cleaning wipes, and dryer sheets
- Grease or oil
- Yard waste
- Animal and pet waste, litter or bedding

# Appendix G

## Ordinance 13

Hennepin County revised its recycling ordinance on November 27, 2018, to include new recycling requirements.

Cities will have the option to make residential curbside organics recycling service available by contracting for service or by implementing a hauler requirement. If the city opts to require haulers to provide the service, haulers will be required to submit a service plan to the city and provide service to residents upon request. Requirements for cities with a population over 10,000 to offer curbside organics recycling service to residents by January 1, 2022.

Requirement that multifamily and commercial properties have adequate service for the amount of material collected onsite for recycling.

Requirements for businesses that generate large quantities of food waste to implement food recycling by January 1, 2020. Requirements for businesses to meet the state recycling requirements, service level standards, and labeling requirements. Summary of requirements at <https://www.hennepin.us/businessrecycling>.

### **Haulers must ensure dumpsters and compactors have proper signage.**

- Be visible from all points of access for the user.
- State the type of waste to be placed in the dumpster.
- Show images of acceptable materials for recycling and organics recycling for composting.
- Be color-coded to differentiate the material collected.
  - Blue for recycling
  - Green for organics recycling
  - Red, gray or black for trash.
- Include standardized and relevant terminology.
- Include preparation instructions where applicable.
- Be replaced if damaged, faded, illegible or when images or text on the label conflict with materials accepted in recycling, industrial composting, or food-to-animal collection
- Size requirements:
  - 8 ½ inches by 11 inches and include waste type in letters at least one inch high for barrels or carts.
  - 11 inches by 17 inches and include waste type in letters at least one inch high for dumpsters up to four yards in volume.
  - 18 inches by 24 inches and include waste type in letters at least two inches high for dumpsters and compactors larger than four yards in volume.

Contact our business recycling specialists by phone at 612-543-9298 or by email at [businessrecycling@hennepin.us](mailto:businessrecycling@hennepin.us) about these requirements.

## Contact information

If you have questions on waste hauling in Hennepin County or wish additional information, please contact:

Celeste Gilbertson  
Celeste.Gilbertson@hennepin.us  
612-348-9907

Department of Environment and Energy  
701 Fourth Avenue S., Suite 700, Minneapolis, MN 55415  
[Hennepin.us/dropoffs](https://hennepin.us/dropoffs)

