Reopening after COVID-19 Closure

If your establishment temporarily ceased operations due to the COVID-19 outbreak, follow these steps before resuming operations:

**Staffing**
- Provide training on establishment’s operations, policies and procedures for any new employees
- Retrain/refresh any returning employees
- Ensure all shifts have a designated person in charge that will provide:
  - Active managerial control
  - Demonstrating and supervising proper food safety and sanitation practices.
- Ensure there is at least one Certified Food Protection Manager (CFPM) for the establishment and post their certificate(s) onsite.

**Facility Preparation**

Conduct a walk-through of your facility:

1. Does the establishment have both hot and cold water available?
2. Any evidence of pest intrusion?  
   *If yes*, work with a licensed pest control company to establish routine pest management practices.
3. Discard any contaminated, expired or spoiled food products. Discard any items past the seven day date mark.
4. Deep clean all surfaces and equipment.
5. Ensure a surface sanitizer and warewashing method are available.
   - Have test strips and/or a temperature monitoring device to verify proper sanitizing.
6. Are all pieces of equipment still operating properly?
   - Ensure proper holding temperatures for mechanical holding units prior to placing food inside.
7. Restock all hand sinks with soap, towels and a waste receptacle.
8. If you plan to make any changes to:
   - your menu,
   - your equipment,
   - your operations or
   - your facility, then a plan application will be needed, or at least a conversation with your inspector.

**Either way, you must notify Hennepin County Environmental Health at 612-543-5200 before making any changes.**

Please refer to your emergency guidebook and contact us in case of an emergency; or if food operations are compromised, such as no hot water for sanitizing. Cease operations until instructions are given from an environmental health inspector.

Contact Hennepin County Public Health / Environmental Health with any questions or concerns.