## *MyClinic*Standards of care and related assessment questions



The following table ties the MyClinic Standards of Care and Best Practices to the guestions on the MyClinic assessment tool.

## Some things to note:

- The primary goal of the *MyClinic* project is to encourage clinics to evaluate their practices and protocols based on the Standards of Care and find areas in which either minor or major changes to clinic practice could increase their ability to serve adolescent clients.
- The "correct answers" are those responses that the *MyClinic* Advisory Board felt satisfied the best practice. Some best practices have a definitive "right/wrong" answer, while others are on a continuum towards exemplary health care.
- Not all questions have equal weight. The *MyClinic* Advisory Board established a set of minimum standards specific to our project goals for the purpose of determining eligibility for the <u>MySelf MyHealth</u> website. There are some questions that need to be answered "correctly" for a clinic to be included on the website.
- For many questions there are multiple correct answers to allow for variation in practice. If there is a preferred response it is noted.
- Some questions are gathered for "information only". They are posed to highlight the best practice without a stated "correct answer". This information was used to encourage self-reflection by the clinics and to gather data on training and education needs of partner clinics.
- Answers may change as clinical practice changes. This assessment tool was up-to-date as of 2016 but will need to be revisited with changes in practice.
  - At the end of each section of the assessment tool, clinics are asked the following questions. (We have not
    included them in this document.)
  - Are there any items in this section you would you like to work on?
- What resources or training could Hennepin County offer that would help you better meet the items in this section?
- Providers have found the assessment tool most useful when completed as a team rather than by one individual. This brings a diversity of perspectives into the assessment process.
- The survey is completed via an online tool. A word document is available for clinics to use during the assessment process as a team.
- The assessment process is strengthened when there is an identified champion at the clinic who moves the process forward.