Create/Register an Account with Hennepin County

1. Go to [https://register.hennepin.us](https://register.hennepin.us) and select the “Register” button

2. Read through the User Agreement and check the box to acknowledge that you understand and agree, then select the “Continue” button
3. Enter the appropriate account information and select the “Continue” button.

a. When the information is filled out correctly a green circle with a check mark will display.
b. If it is invalid a red circle with an X will display

4. The next screen will confirm that an email has been sent to you for verification

5. Go to your email and check that Hennepin County has sent an email with the message and link as displayed below
   a. It may take a few minutes to receive it as certain networks are slower than others

To complete your registration with Hennepin County Online Services:

Click to verify your email address and set up a password.

This link will remain valid for three days.
For technical issues or questions, call 612-543-2200.

Disclaimer: If you are not the intended recipient of this message, please immediately notify the sender of the transmission error and then promptly delete this message from your computer system.

b. Select the link in your email that says “Click to verify your email address and set up a password”
6. Enter all of the security setup information and select the “Continue” button at the bottom of the page

a. When the information is filled out correctly a green circle with a check mark will display (similar to the image in Step 3)

b. If it is invalid a red circle with an X with display

7. A message will display that says “Registration successful”

8. Do not select the log in button on the page, go to Step 1 to log in with your new account