Join the Cultural Speakers Bureau

Employees are welcome to share information about their cultures as volunteers with the Cultural Speakers Bureau. Training is provided.

Arrange for a presentation, volunteer or find out more

Contact Tatjana Tuzlukovic Tatjana.tuzlukovic@co.hennepin.mn.us 612-596-7475.

Hennepin County **Cultural Speakers Bureau**





Hennepin County

www.hennepin.us





In the Hennepin County Cultural Speakers Bureau, county employees volunteer to teach other Hennepin staff about the cultures of our residents. The Cultural Speakers Bureau also hosts multicultural events for the county.

Speakers are available for training sessions, panel discussions, and meetings on a variety of topics. Sessions can be tailored to meet the needs of your workplace.

What the Cultural Speakers Bureau Can Do for You

A Cultural Speakers Bureau presentation can help your office:

- Gain a better understanding of clients and coworkers from other countries
- Become sensitive to other cultures
- Provide good customer service
- Reduce misunderstandings
- Offer a welcoming work environment

Learn how cultures affect:

- Health-care practices
- Family roles
- Elections and voting
- Public assistance systems
- Appropriate customer service
- Care of vulnerable persons
- Environmental awareness
- Etiquette and good manners
- Other issues important to your work