

## Coordinated Entry System (CES)

Use this resource if you know the person you are working with is experiencing homelessness

<b>What is it?</b>
<ul style="list-style-type: none"><li>• A centralized process that coordinates the intake, assessment, and referrals for people experiencing homelessness to access homeless dedicated housing.</li><li>• A system to track availability of <u>homeless dedicated beds</u> and to connect people experiencing homelessness to those spaces.</li><li>• Homeless dedicated housing includes rapid re-housing, transitional housing, permanent supportive housing (including Housing Support Long-term Homeless (formerly GRH-LTH). Some programs are site-based, while others offer a subsidy to be used in market-rate housing (scattered site).</li></ul>
<b>Eligibility Criteria</b>
<ul style="list-style-type: none"><li>• To be eligible to be assessed: a person has to be <u>in a shelter for 14 days or in a place not meant for human habitation (living outside, on the train, car, etc.), or fleeing or attempting to flee domestic violence.</u></li><li>• Single adults: Must have tie to Hennepin County,</li><li>• Families: Must have County of Financial Responsibility of Hennepin County</li><li>• Must be 16+ to be eligible for an assessment</li></ul>
<b>Key Considerations/Good to Know</b>
<ul style="list-style-type: none"><li>• There is not enough housing so having an assessment does <b>not</b> guarantee housing.</li><li>• The system does not work like a traditional “waiting list” as vacancies are matched to individuals based on a priority (it’s a priority list) If and when a referral might be received cannot be predicted. Again, housing is not guaranteed.</li><li>• People who are “<b>couch hopping</b>”, in jail, treatment, or any transitional setting are <b>not</b> considered <b>eligible for assessment</b>.</li><li>• Only homeless dedicated housing is filled through CES</li><li>• The CES assessor is not a case manager, however, they look up information in HMIS or CES Connect regarding the person/s assessment/placement on the priority list.</li><li>• If a housing referral occurs, the individual/family assessed will be contacted by the housing provider.</li><li>• CES assessments cover: Housing history, disability status, vulnerability measurement, housing preferences</li></ul>
<b>How to access a CES Assessment</b>
<ul style="list-style-type: none"><li>• Single Adult/youth access:<ul style="list-style-type: none"><li>○ Those staying at a homeless shelter in Hennepin County for over 14 days will be identified by shelter staff for assessment. If not identified, you should request one from a shelter worker or street outreach worker.</li><li>○ If staying in a place not meant for human habitation (outside, train, car, camping, etc.) – a CES assessment can be completed by Matrix Housing Services<ul style="list-style-type: none"><li>▪ <del>Drop-in (first come, first serve) – Wednesdays from 8:00am-2:00pm and Thursdays from 10:30am-2:00pm at Catholic Charities Opportunity Center 740 E 17th St, Minneapolis, MN 55404. (Currently unavailable due to Covid)</del></li><li>▪ Appointments - contact Matrix Housing Services’ certified assessors: James (612-283-2567) or Tori (612-790-7827).</li></ul></li></ul></li><li>• Families access (for those with custody of children 51% of the time or pregnant):<ul style="list-style-type: none"><li>○ Those staying at People Serving People, St. Anne’s, or the Drake will be identified by shelter staff for an assessment</li><li>○ If staying in a place not meant for human habitation (outside, train, car, camping, etc.) call Front Door Social Services at 612-348-4111 for access to the family assessors.</li></ul></li><li>• Individuals attempting to flee or are fleeing domestic violence can call Domestic Abuse Project (DAP) at 612-874-7063 x242 to schedule a time to complete an assessment.</li><li>• Reminder: Housing is not guaranteed. Individuals/families placed on the priority list should continue seeking resources to resolve their homelessness (<a href="http://www.housinglink.org">www.housinglink.org</a>).</li></ul>
<b>Adult Shelter Connect</b>
<ul style="list-style-type: none"><li>• Adult Shelter Connect (ASC) is NOT Coordinated Entry.</li><li>• It is the point of entry into Single Adult Shelter</li><li>• Do NOT send Single Adults experiencing homelessness to the ASC for “Coordinated Entry”</li><li>• DO send Single Adults experiencing homeless to the ASC for shelter</li></ul>
<b>Links/Resources/Contacts</b>
<ul style="list-style-type: none"><li>• <a href="http://www.hennepin.us/coordinated-entry">Coordinated Entry System</a>, (<a href="http://www.hennepin.us/coordinated-entry">www.hennepin.us/coordinated-entry</a>)</li></ul>

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