

Hennepin County Homelessness Prevention Referral Guide

Helping those households who are in danger of losing their housing

Overview of Homelessness Prevention Services:

- **Funds of last resort:** Hennepin County residents must attempt to access Emergency Assistance or Emergency General Assistance funds through Hennepin County's Eligibility Supports service area before they apply for homelessness prevention assistance.
- **Geographically limited:** Households may only access homelessness prevention assistance from the provider assigned to their city. There is only one homelessness prevention provider for each city in Hennepin County.
- **Families, singles and youth:** Homelessness prevention assistance is available for families, for youths, and for single adults.

Connecting a household with homelessness prevention assistance:

1. Determine whether the household is potentially eligible. If they are not literally homeless, but are unstably housed and at imminent risk of becoming homeless: **Assess for homelessness prevention assistance (#2).**
2. Determine what type of household you are dealing with. A married couple with no children would be considered a pair of single adults for the purposes of this assistance.
 - Family: a woman who is pregnant or a single parent or couple who have minor children living with them
 - Youth: a young person who has not reached his or her 22nd birthday
 - Single adult(s): adults that are 22 years old or older and have no minor children living with them
3. Determine what city the household is currently living in. For those who say they are staying with friends or have been moving around a lot, use where they stayed on the night before they called you.
4. Determine whether they have applied for and received Emergency Assistance or Emergency General Assistance during the prior 12 months. EA and EGA are delivered according to a floating 12 month calendar from the date of the most recent assistance, not according to a calendar year.
 - If a household has not received EA or EGA: ask them whether they applied and were turned down or have not applied.
 - Have not applied: please direct them to call Eligibility Supports (for families: 612-596-1900 and for singles 612-596-1300).
 - Denied EA or EGA: **Refer to a community agency for homeless prevention assistance (#5).**
 - If a household has received EA or EGA (and is currently ineligible to receive it again): **Refer to a community agency for homeless prevention assistance (#5).**
5. Use the table below to determine which of the community agencies will meet the client's needs.
6. Give the household the information to contact the community agency that delivers homeless prevention services.

Hennepin County Homelessness Prevention Assistance Providers July 2015 - June 2017

Service Area	Target Population	Agency Address and Phone	Intake Hours
NW Suburbs Brooklyn Center, Brooklyn Park, Champlin, Dayton, Greenfield, Hassan, Hanover, Maple Grove, Osseo, Rockford, Rogers	Single Adults, Families	CEAP (Community Emergency Assistance Program) 6840 78th Ave. N. Brooklyn Park, MN 55445 763-566-9600	Mon, Tues, Thurs, Fri: 8-4:30 Wed: 8-7
NW Suburbs Crystal, Deephaven, Golden Valley, Hopkins, Independence, Medicine Lake, Medina, Minnetonka, Minnetrista, Mound, New Hope, Plymouth, Robbinsdale, Shorewood, St. Louis Park, Wayzata	Single Adults, Families	PRISM (People Responding In Social Ministry) 730 Florida Ave. S., Golden Valley, MN 55426 763-529-1350	Monday-Friday: 8-4
South Suburbs Bloomington, Edina, Richfield or Eden Prairie	Single Adults, Families	VEAP (Volunteers Enlisted to Assist People) 9600 Aldrich Ave South, Bloomington, MN 55420 952-888-9616	Mon, Tues, Wed, Fri: 8-4:30 Thurs: 8-6:30
Minneapolis Between Lake Street and 62 nd Street, and Hiawatha Avenue and Lyndale Avenue	Single Adults, Families	Sabathani Community Center 310 East 28 th Street, Minneapolis 612.821.2399	Mon, Wed, Fri: 9-5 Tues and Thurs: 9-7 Saturday: 9-12
Minneapolis Families and Single Adults: west of Lyndale Avenue, north of Lake Street, east of Hiawatha Avenue Youth: all of Minneapolis	Single Adults, Families, Youth	St. Stephen's Human Services 2309 Nicollet Ave., S. Minneapolis, MN 55404 612-871-0311	Monday-Friday: 8:30-4:30
Minneapolis	Youth	Catholic Charities Hope Street for Homeless Youth 1121 East 46 th Street, Minneapolis, MN 55407 612-204-8211	Opportunity Center: Monday-Friday: 8-4 Secure Waiting: Wednesday: 5pm-8pm
South Suburbs	Youth	Oasis for Youth 952-512-2061	Monday-Friday: 9-5
NW Suburbs	Youth	YMCA Youth Intervention Services 763-493-3052	Resource Line: 7 days/week 8am-8pm
All of Hennepin County – Legal	Single Adults, Families, Youth	Mid-MN Legal Aid Housing Court: Hennepin County Government Center, 3rd Floor of the C Tower Office: 430 1st Ave N, Suite 300, Minneapolis 612-334-5970	Housing Court: Monday-Friday: 12:30-4 Office: Monday-Friday 9:30-11:30, 1:30-3:30