

Economic Supports Eligibility Team (HSRs)

For Participants: 612-596-1300
For ESPs: 612-596-8500
ECF Fax: 612-288-2981
ECF Inbox: hhsews@hennepin.us

hsph.es.team.000@hennepin.us
*Enter team number in place of zeros,
team numbers are listed in ECF and MAXIS.*

Sanction Experts

Questions: HSPHD.sanctionexpert@hennepin.us
Status Updates: Insert into ECF and launch workflow for sanction team

Family Shelter Team

Day Team: 612-348-9410
Monday – Friday 8:00 am – 4:30 pm
HSPH.EWS.Shelter.Team@hennepin.us

After Hours Team: 612-348-6777
365 days a year from 1:00 pm – 11:00 pm

Emergency Assistance

Direct: 612-596-1900
HSPH.EWS.EATeam@hennepin.us

IT Service Desk

Password issues for DHS/DEED/HC Systems: 612-348-6662

System Access

Requesting new or reinstated system access: ESP.System.Access@hennepin.us | Huda Tiba

Childcare Assistance

General CCAP questions: 612-348-5937
Contact your agency's assigned childcare
worker for case specific questions.

To request CCAP Applications:
HSPH.Brookdale.OS@hennepin.us

Office of Multicultural Services

1201 East Lake Street, Minneapolis, MN 55407
612-348-2193
oms@hennepin.us

Resources for immigrants and refugees:
www.hennepin.us/residents/human-services/multi-cultural-services

Child/Adult Protection

Report abuse/neglect of a child:
Hennepin County Children & Family Services
612-348-3552

Report abuse/neglect of a vulnerable adult:
MN Adult Abuse Reporting Center
1-844-880-1574

Call 911 for Emergency Situations



Workforce Development Team**Rebecca Golden, MFIP ES Coordinator: Rebecca.Golden@hennepin.us, 612-799-2796****Tina Dudzinski, MFIP/DWP ES Coordinator: Tina.Dudzinski@hennepin.us, 612-596-7854**

Secondary Contact:

Kari Berg, Workforce Development Manager: Kari.Berg@hennepin.us, 612-543-3706

Employment Services Policy and Procedure	Hennepin County Local Policies
ESP Trainings, TIPNet	Service Delivery Model and Best Practices
ESP Website	Workforce One
Employment Services Forms	Quarterly Reports
Program Monitoring and Evaluation	Topics not listed on this sheet

Hennepin County Contracts**John Suhr, Senior Contract Manager: John.Suhr@hennepin.us, 612-348-4848****Steffany Truax, Senior Contract Manager: Steffany.Truax@hennepin.us, 612-348-5404**

Secondary Contact:

Joshua Wiechmann, Supervisor: Joshua.Wiechmann@hennepin.us

Contracts
 Invoices and Accounting
 Ministerial Adjustments (Budget Amendments)
 Financial Monitoring

TTL Team - MFIP Coordination Office**hsph.es.team.ttl@hennepin.us, 612-596-8636 | Farida Farah, Fatuma Kassim, Buffy Moore**

Secondary Contact:

Marcia Smeby, Supervisor, Marcia.Smeby@hennepin.us

WF1 Referral Queue	Exit Interviews
Extension Determinations	48 Month Administrative Reviews
FSS Coding and Policy	WPR Work Hour Correction Requests
FVW Coding and Policy	

TTL Team - MFIP Special Projects**Tamba Gordon, Tamba.Gordon@hennepin.us**

MFIP Policy Updates and Projects
 Eligibility Forms on ESP Website

City of Minneapolis (in partnership with Hennepin County MFIP)**Linda DeHaven, Linda.DeHaven@minneapolismn.gov, 612-673-5294**

Sharing Agency and Community Resources
 Inquiries from Legal Aid about MFIP cases
 Training/meeting registration
 Staff Directory updates