



Live well. Work well.

What is Resource Sanction Resolution (RSR)?

Resource Sanction Resolution is a program that actively engages MFIP participants who have lost some or all of their MFIP benefits due to Employment Services sanctions. We provide short-term, mobile services to referred participants in order to help them reconnect to their job counselors and their benefits. Resource Sanction Resolution (RSR) staff will help participants identify and address barriers to MFIP program compliance by providing needed referrals, services and support. Resource Sanction Resolution (RSR) serves participants working with all MFIP Employment Services Providers in Hennepin County.

Who does Resource Sanction Resolution (RSR) serve?

Participants whose cases have been **closed** due to sanction limit for more than 2 consecutive months. We receive referrals for these participants directly from Hennepin County.

Participants who are active on MFIP and in sanction, who have had **4 or more** occurrences of sanction. We receive referrals for these participants from their MFIP Job Counselors.

Participants must have a current sanction *imposed* on their benefits to be served by Resource Sanction Resolution (RSR).

What will Resource Sanction Resolution (RSR) staff do?

- ⇒ Contact participants by mail, phone and in-person at their last known address
- ⇒ Assist participants in identifying and addressing barriers to MFIP program compliance
- ⇒ Link participants to needed resources/services; schedule mental and chemical health assessments as appropriate
- ⇒ Provide mediation between the MFIP participant and the Employment Counselor
- ⇒ Assist participants in developing an action plan for future compliance with MFIP requirements
- ⇒ Enter contact attempts and communications in Workforce One

How do I make a referral? Fax completed form to 612-752-8501 Attn: Zamzam Mohamed

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