



## Emergency Medical Services Council



Health Services Building – MC L963  
525 Portland Avenue South  
Minneapolis, MN 55415-1569

612-348-6001, Phone  
612-348-3830, Fax  
chd.ems@co.hennepin.mn.us

**Quality Committee**  
**Tuesday, October 03, 2017, 1:30 p.m. - 3:30 p.m.**  
**North Ambulance Service**  
**4501 - 68th Avenue N., Brooklyn Center 55429**

### **Mission**

We represent a system of pre-hospital care, striving to improve all aspects of the patient experience, by the collaborative development, use and promotion of best practices.

### **Service**

People serving on the EMS Council, committees and work groups shall:

- Bring their own training, experience, and professional codes to EMS Council deliberations.
- Know and express the values and interests of their affiliated organizations.
- Serve the best interests of patients.

## **Proposed Agenda**

- I. Call to Order, Welcome and Introductions
- II. **Action:** Consent Items:
  1. Approval of October 3, 2017 Agenda
  2. Approval of April 4, 2017 Meeting Summary
- III. Response Time Standard Reporting (Staff Update)
- IV. System Quality Improvement and/or Service Quality Projects (standing agenda topic)
  - System-based patient follow-up process (position paper)
- V. System Incident Report Review (standing agenda topic – closed session)
- VI. Future meetings, Tuesday 1:30-3:30 p.m., Location: North Memorial Ambulance:
  - January 2, 2018
  - April 3, 2018
  - July 3, 2018 (re-schedule due to proximity to Independence Day?)
  - October 2, 2018
- VII. Adjourn

ARTICLE V. COMMITTEES

B. Standing EMS Council Committees

Quality Committee

- a. The Committee is established to facilitate, oversee and ensure the evaluation and improvement of the quality of pre-hospital care within Hennepin County. The Committee will carry out this responsibility through the use of data collection and analysis and other review techniques. The Committee will ensure the ongoing assessment of the work of pre-hospital personnel involved with rendering or directing care; the systematic collection of clinically relevant data; and the systems for appropriate appraisal and analysis of care and outcome. The Committee will recommend to the EMS Council those actions which are needed to maintain a high quality of EMS within the County, to include:
  - (1) Appropriate indicators for pre-hospital emergency medical services to include: first response, unscheduled ambulance response, radio medical control, support and administrative components;
  - (2) Response time compliance and recommendations regarding noncompliance;
  - (3) Development of outlines for techniques of review and evaluation and the use and application of data analysis, including requests for data release to outside investigators;
  - (4) Exploration of appropriate external review methods; and
  - (5) Recommendations for educative measures or changes as appropriate.
  - (6) Review activities under the conditions of Minnesota Statute 145.61-145.67.