

Eligibility Team (HSRs)

For Participants: 612-596-1300
For ESPs: 612-596-8500
ECF Fax: 612-288-2981
ECF Inbox: hhsews@hennepin.us

hsph.es.team.000@hennepin.us
*Enter team number in place of zeros,
team numbers are listed in ECF and MAXIS.*

Sanction Experts

Questions: HSPHD.sanctionexpert@hennepin.us
Status Updates: Insert into ECF and launch workflow for sanction team

Family Shelter Team

Day Team: 612-348-9410
Monday – Friday 8:00 am – 4:30 pm

HSPH.EWS.Shelter.Team@hennepin.us

After Hours Team: 612-348-6777
365 days a year from 1:00 pm – 11:00 pm

Emergency Assistance

Direct: 612-596-1900
HSPH.EWS.EATeam@hennepin.us

IT Service Desk

Password issues for DHS/DEED/HC Systems: 612-348-6662

Childcare Assistance

General CCAP questions: 612-348-5937
Contact your agency's assigned childcare
worker for case specific questions.

To request CCAP Applications:
HSPH.Brookdale.OS@hennepin.us

Office of Multicultural Services

1201 East Lake Street, Minneapolis, MN 55407
612-348-2193
oms@hennepin.us

Resources for immigrants and refugees:
www.hennepin.us/residents/human-services/multi-cultural-services

Child/Adult Protection

Report abuse/neglect of a child:
Hennepin County Children & Family Services
612-348-3552

Report abuse/neglect of a vulnerable adult:
MN Adult Abuse Reporting Center
1-844-880-1574

Call 911 for Emergency Situations

Hennepin County WERC

Suzanne Kpowulu, Suzanne.Kpowulu@hennepin.us For case transfers due to security concerns



Workforce Development Team**Rebecca Golden, MFIP ES Coordinator: Rebecca.Golden@hennepin.us, 612.799.2796**

Secondary Contact:

Kari Berg, Workforce Development Manager: Kari.Berg@hennepin.us, 612-543-3706

System Access Requests for ESP Staff

ES Policy and Procedure

ESP Trainings, TIPNet

ESP Website

ES Forms

Program Monitoring/Evaluation

City/County Manual

Service Delivery Model and Best Practices

Workforce One

Quarterly Reports

Topics not listed on this sheet

Hennepin County Contracts**John Suhr, Senior Contract Manager: John.Suhr@hennepin.us, 612-348-4848****Steffany Truax, Senior Contract Manager: Steffany.Truax@hennepin.us, (612) 348-5404**

Secondary Contact:

Joshua Wiechmann, Supervisor: Joshua.Wiechmann@hennepin.us

Contracts

Invoices and Accounting

Ministerial Adjustments (Budget Amendments)

Financial Monitoring

TTL Team - MFIP Coordination Office**hsph.es.team.ttl@hennepin.us, 612-596-8636****Farida Farah, Fatuma Kassim, Buffy Moore, Ali Aden**

Secondary Contact:

Marcia Smeby, Supervisor, Marcia.Smeby@hennepin.us

WF1 Referral Queue

Extension Determinations

FSS Coding and Policy

FVW Coding and Policy

Exit Interviews

48 Month Administrative Reviews

WPR Work Hour Correction Requests

TTL Team - MFIP Special Projects**Tamba Gordon, Tamba.Gordon@hennepin.us**

MFIP Policy Updates and Projects

Self-Employment Business Plan Policy

Eligibility Forms on ESP Website

City of Minneapolis (in partnership with Hennepin County MFIP)**Linda DeHaven, Linda.DeHaven@minneapolismn.gov, 612-673-5294**

Sharing Agency or Community Resources

WPR Reports (participation hour requirements and tracking)

Inquiries from Legal Aid about MFIP cases

Training/meeting registration